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## Accessibility Information

UTFA is committed to serving its members and community in a way that ensures universal access and promotes the dignity and independence of people with disabilities. This page summarizes past and ongoing efforts to improve accessibility at UTFA.

### Completed accessibility efforts

- In 2012, UTFA Council adopted an [Accessible Member Service Plan](#).
- UTFA staff and Executive Committee members now undergo mandatory accessibility training.
- In 2018, UTFA introduced accessibility notice signage and feedback forms to its office premises and created an [Accessible Service Feedback Form](#) on its website.

### Ongoing accessibility efforts

- UTFA's website is currently being redesigned and redeveloped to comply with Web Content Accessibility Guidelines (WCAG) 2.0 Level AA.

UTFA welcomes your questions and feedback on UTFA's accessibility accommodations in person, via phone, email, postal mail, or our online feedback form. More information may be found on the [Accessible Service Feedback Form](#) page.

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