

In *Social and Human Sciences Research for a Global Civil Society: Research Communication, Public Discourse, and Citizen Engagement*. Eds. Celine Beaudet, Pamela Grant-Russell & Doreen Starke-Meyerring. Newcastle upon Tyne: Cambridge Scholars Publishing, 2008.

## CHAPTER FIVE

### TRANSMITTING COMPLICATED KNOWLEDGE: TEXTUAL TACTICS IN ONE UNIVERSITY/SOCIAL SERVICE PARTNERSHIP

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This investigation attempts to articulate the communicative possibilities opened up by one research partnership between a community agency, the Canadian Centre for Victims of Torture (CCVT), a non-governmental organization located in Toronto, Ontario, and academic researchers from two faculties of social work at the University of Toronto and York University. In the process we aim to explore the promise such partnerships hold to expand and complicate the modes of knowledge transmission available to social research.

This research partnership undertook a project entitled "Link-by-Link: Creating Community with Survivors of Torture." Initially proposed by the CCVT and jointly developed with social work academics, the project was geared towards a dual audience. It was concerned both to communicate knowledge on refugee settlement to academic audiences, and to develop knowledge for practitioners and staff in settlement services working with newcomer refugee groups. The project set out to document and evaluate a core program of the CCVT, its Befriending Program.<sup>1</sup>

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<sup>1</sup> The project was undertaken with funding from the Centre of Excellence for Research on Immigration and Settlement, a member of an international research network, Metropolis. Complementary funding was obtained from the Ontario branch of Citizenship and Immigration Canada for province-wide development of training workshops and materials for the HOST program, a federally sponsored